গ্লোবাল ইসলামী ব্যাংক
غلوبل إسلامي بنك Global Islami Bank

# TRANSACTION DISPUTE FORM

| | |
|---|---|
| Application Date | |
| Card No. | |
| Bank A/C No. | |
| Cardholder Name | |
| Branch Name | Contact No. |
| Transaction Type | ☐ ATM ☐ POS ☐ E-Commerce |
| ATM/POS Name | ATM/POS Location |
| Dispute Claimed for | ☐ Full Amount ☐ Partial Amount |
| Dispute Transaction Amount | |
| In words | |
| Transaction Date | Transaction Time |

☐ I hereby acknowledged that the following timeline might be required to resolved the above dispute:

- Q-Cash network-7 working days
- NPSB network-30 working days
- VISA network- 45 working days

| Cardholder Signature | Signature Verified | Operations Manager/Manager |
|---|---|---|

## CARD DIVISION USE ONLY

| | | | |
|---|---|---|---|
| Case ID | | Date | |
| ACQ. FIN. INST. | ☐ Own | ☐ Q-Cash | ☐ NPSB ☐ VISA |
| Approval Code | | | |
| STAN | | | |

| Issue Raised By: | Recommendation: |
|---|---|
| | |