গ্লোবাল ইসলামী ব্যাংক
غلوبل إسلامي بنك Global Islami Bank

I-BANKING/APPS TRANSACTION DISPUTE FORM

Application Date	
Bank A/C No.	
A/C Holder Name	
Regd. E-mail	
Branch Name	
Registered Mobile No.	

Transaction Type

☐ BEFTN	☐ Fund Transfer own A/C	☐ Fund Transfer GIB
☐ RTGS	☐ Other Bank Credit Card payment	☐ GIB Credit Card payment
☐ Top-Up	☐ Bill payment	☐ MFS

Receiver Bank Name			
Transaction Date		Transaction Time	☐ AM ☐ PM
Short Description (Optional)		• **Include Receiver Name** • **Receiver A/C Number** • **Card Number** • **Bill No./Bill Amount/Company** • **Top up operator/Recharge amount**	

***More information will make the process faster.

Disputed Transaction Amount	
Amount In word	

☐ I hereby acknowledge that the following timeline might be required to resolve the above dispute:

- 7 working days (all transaction except NPSB)
- 30 days for NPSB Transaction

_____

A/C holder Signature

OFFICE USE ONLY

Case ID		Date	
Approval Code/ Ref. Number			

_____ _____ _____

Checked By Verified By Credited By